

PREPARATION AND APPLICATION TERMS AND CONDITIONS.



The following terms and conditions will apply to any offer to carry out preparation and/or application works.

1. Floor Build Integrity Ltd.

- 1.1. Floor Build Integrity Ltd undertakes to ensure preparation and/or application of works are carried out in accordance with specifications outlined in our Quotation to a high standard with all reasonable care and skill.
- 1.2. Personnel supplied to carry out works in accordance with the specification outlined in the Quotation shall be competent to perform such works.
- 1.3. Without prejudice to Section 4.2 all equipment, machinery, components and/or disposables shall be well maintained and be of a good quality and functionality.

2. Preparation Works

- 2.1. During preparation, some machinery can leave marks on the floor, such as but not limited to, 'tramlines' and swirl marks. Whilst we aim to minimise this as much as reasonably possible, the severity of the marks is largely dependent on the quality and condition of the substrate being prepared. Floor Build Integrity Ltd cannot be held liable for any machinery marks whatsoever.
- 2.2. Although the most appropriate professional equipment is used by skilled operatives to carry out the preparation and/or application works as detailed in the Quotation, the final finish is largely dependent on the condition and quality of the substrate.
- 2.3. Where cast-in items in the substrate have been over coated and are not visible at the time of work commencement, Floor Build Integrity Ltd will not be held responsible for any damaged caused by preparation works. Likewise, damage to machinery caused by cast-in items will be chargeable.
- 2.4. Any additional works required, such as but not limited to, removal of additional coating thickness, under laying levelling screeds, latex screeds, flexible polyurethane coatings, and/or porous concrete substrates etc., not obvious at commencement of works will incur additional charges. However, if this becomes apparent as works commence/proceed, works will be stopped and instructions sought from the Customer's on-site representative (See Section 5.6) before proceeding.
- 2.5. Porous substrates occur occasionally. Floor Build Integrity Ltd cannot be held responsible for this. Often extra primers and/or top coats will resolve the issue/s.
- 2.6. Shot-blasting and/or diamond grinding rates are based on preparation being carried out in one pass, unless otherwise outlined in the Quotation.
- 2.7. All preparation machinery is fitted with dust controlling vacuum units. These will eliminate most of the dust, but operations will never be totally dust-free. Floor Build Integrity Ltd cannot be held responsible for any dust created from the preparation works.
- 2.8. If damp in the substrate becomes apparent during the preparation process, works will stop until further works and investments have been agreed and confirmed in writing by Floor Build Integrity Ltd and the Client.

3. Health & Safety

- 3.1. Preparation works may cause noise in excess of 85 dB (A) and all personnel near the working area must wear hearing protection. It is the Customer's responsibility to erect physical barriers and warning signs.
- 3.2. During captive shot blasting, there will still be some, although very little, loose flying steel shot. The Customer is responsible to prevent access by all personnel, other than Floor Build Integrity Ltd operatives & representatives and/or the Customer's on-site representative, to the working area while work is proceeding, and to cover any sensitive machinery.
- 3.3. It is the responsibility of the Customer or the main contractor to access all materials and arising's for COSHH purposes and to inform Floor Build Integrity Ltd of any factors which may affect works prior to the arrival of Floor Build Integrity Ltd operatives on site.

4. Delays & Breakdowns

- 4.1. All quoted works are based on full continuous access. Should works be held up due to any circumstances whatsoever outside the control of Floor Build Integrity Ltd, standing time will be charged at £90.00 + VAT per hour for a single or 3-phase equipped two-man team.
- 4.2. Floor Build Integrity Ltd shall not be held liable for any consequential costs arising from delays, extensions of down time caused by the breakdown of any machinery, injury or illness of machinery operatives while on site and/or failure to arrive at site due to circumstances outside of our control.

5. Customer Responsibility

- 5.1. It is the Customer's responsibility to ensure all areas to be prepared are swept clean and are dry and clear of all moveable items prior to any works commencing.
- 5.2. If no Customer representative is available as works proceed, the works will, on completion, be deemed to be satisfactory.
- 5.3. It is Customer's responsibility to protect the prepared surface once preparation works are complete.
- 5.4. It is the Customer's responsibility to provide, at their own cost, a waste bin/skip (as appropriate) into which all wastes will be placed by Floor Build Integrity Ltd operatives.

- 5.5. In the absence of a site survey by, Floor Build Integrity Ltd it is the Customer's responsibility to provide, as far as possible, accurate details regarding the substrate for quotation purposes including size, condition, type, existing coverings, damp, oil impregnation, usage, location, etc.

It is the Customer's responsibility to ensure that a minimum temperature of 12 degrees Celsius is maintained in the work area throughout the duration of the project.

- 5.6. It is the Customer's responsibility to ensure that the area is not trafficked until the materials installed have fully cured, or for a minimum of at least 24hrs after the last material has been installed, whichever is greater.

- 5.7. It is the Customer's responsibility to tell Floor Build Integrity Ltd of any asbestos whatsoever in the works area prior to any works starting. If any asbestos becomes apparent during the works which Floor Build Integrity Ltd were not made aware of prior to starting, the works will be stopped until the asbestos has been removed or made safe. Standing time will be charged as per section 4.1.

6. Application

- 6.1. Any at time during the application process, no-one other than Floor Build Integrity Ltd operatives and representatives and/or the Customer's on-site representative, are allowed into the area.
 - 6.2. The storage of the materials is the Customer's responsibility and must be stored in a temperature/dry controlled atmosphere with a minimum temperature of 12 degrees Celsius.
 - 6.3. All products supplied are deemed fit for purpose by Floor Build Integrity Ltd.
 - 6.4. Any cast-in items and/or covers in the substrate will be coated over unless otherwise informed.
 - 6.5. Where a product is being pump applied, Floor Build Integrity Ltd will aim to minimise any overspray as much as reasonably possible, however we cannot accept any liability for any overspray/splashes whatsoever.
- ### 7. Payment
- 7.1. Retention is to be zero.
 - 7.2. Any invoice or quality queries must be notified to Floor Build Integrity Ltd within 5 days of receipt of invoice or completion of works.

Note:

Should you have any queries whatsoever with any of the above details, please do not hesitate to contact us.

Floor Build Integrity Ltd Helpline: 07795109007.

Updated: 1st January 2018

I fully understand and accept the above Terms & Conditions. As soon as the works have commenced on site, failure to authorise, date and return this document will constitute as acceptance of all Floor Build Integrity Ltd Terms & Conditions.

Name:

Position:

Signature:

Company:

Date:

Company No: 9064061 VAT no: 197686141

Registered address: Wise+Co, Wey Court West, Union Rd, Farnham, Surrey GU97PT.